

SD DIGITAL—INTELLIGENT AUTOMATION SUCCESS STORY

LOGISTICS COMPANY

The Schneider Downs Digital team developed an automated solution for a logistics company providing third-party carrier services.

Manual Process

Each day, a team uploaded invoices to vendor portals for the provided carrier services. The manual process resulted in several issues, including:

- » New invoices were not processed due to bottlenecks in the payment process on non-working days.
- » Hand-keying payment information created errors, resulting in disputes that delayed payment collections.
- » The high volume of transactions made reconciliation difficult, leading to lost revenue from unbilled services.
- » Variations in volume led to queues of backlogged work or required the organization to increase headcount.

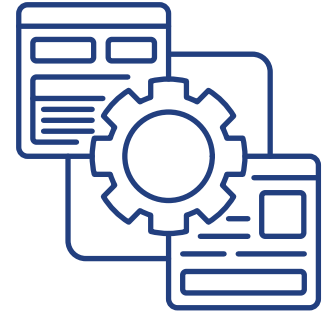
The Impact of Intelligent Automation

Implementing Intelligent Automation saves 4000+ hours and provides an 800%+ ROI on an annual basis. The automated solution significantly reduced invoicing time, disputes, and errors, resulting in faster vendor payments and enhanced cash flow. With automation in place, the organization can now responsibly scale its operations maximizing profitability.

About SD Digital

SD Digital helps organizations translate technology to transformative change and realize the best version of themselves. With a forward-thinking cap and digital lens, we empower organizations to realize the art of the possible with the power of digital through business-focused and technology-enabled solutions, built on an unwavering commitment to practicality, speed to market and the user experience.

Learn more at www.schneiderdowns.com/digital or contact the team directly at contactsd@schneiderdowns.com.



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