

# INTELLIGENT AUTOMATION

Adopting intelligent automation allows organizations to sharpen their competitive edge with streamlined workflows, improved processes and unparalleled productivity.

Intelligent automation integrates robotic process automation, artificial intelligence, and business process management technologies to deliver forward-thinking business solutions that connect disparate systems, mimic human behavior and evolve over time with machine-based learning.

Choosing the right intelligent automation partner can transform your business into a more intentional, efficient, and agile organization with increased operational efficiency, error reduction and shift an increasingly digitally adept workforce to higher-value tasks.

## Our Services

The SD Digital team meets you at every stage of your automation journey. Whether you're evaluating its value or seeking a partner to bring ideas to life, we're prepared to explore the possibilities of intelligent automation with you.

**Readiness Assessment** – Our team partners with your business leaders to assess the possibilities and realities of intelligent automation, guiding your future implementation efforts.

**Blueprint** – Set the stage for transformative growth by mapping out your intelligent automation journey, aligning and optimizing processes so that they are ready for automation.

**Agile Builds** – Hit the ground running with the power of intelligent automation by prioritizing quick deployments and continuous, business-paced improvements.

**Center of Excellence** – Plan for long-term success and ownership by adopting a digital-first strategy, gaining executive support, and establishing governance frameworks and policies for scalability.

**Managed Services** – Our managed services program gives your organization peace of mind knowing that automations are continuously evolving to meet the changing business needs and digital capabilities.

**Rescue Program** – Transform an existing program through implementation of industry best practices to discover the best version of intelligent automation for your organization.

**Developer Partner** – Whether it is resolving technical roadblocks, training citizen developers, or conducting process discovery - our team ensures your developers can remain heads down in core development.

“ Schneider Downs really opened our eyes to the potential of RPA. – CFO, *BonTool*<sup>®</sup> ”

# Intelligent Automation in Action

Intelligent automation's key advantage lies in its ability to impact controls and business units across functions, industries, and verticals. Here are a few examples of the business problems it can solve:

## Accounting

- » Accounts Receivable Processing
- » Audit Control
- » Expense Management

## Customer Service

- » Customer Profile Analytics
- » Multi-language Support
- » Relationship Management

## Finance

- » P&L Preparation
- » Regulatory Compliance
- » Statement/Invoice Reconciliation

## Logistics

- » Service Level Agreement Communication
- » Shipping Refund Management
- » Lost/Incomplete Shipment Reconciliation

## Operations

- » Inventory Management
- » Refund Processing
- » Procurement Records

## Sales

- » Order Management
- » Subscription Database Management
- » Payment Reconciliation

## Benefits of Intelligent Automation



**Cost Savings**



**Reduced Risk**



**Empowered Human Capital**



**Scalability**



**Limitless Connections**



**Speed 24x7x365**

## About SD Digital

SD Digital helps organizations translate technology to transformative change and realize the best version of themselves. With a forward-thinking cap and digital lens, we empower organizations to realize the art of the possible with the power of digital through business-focused and technology-enabled solutions, built on an unwavering commitment to practicality, speed to market and the user experience.

Learn more on our dedicated [Schneider Downs Digital](#) page or contact us directly at [contactsd@schneiderdowns.com](mailto:contactsd@schneiderdowns.com).



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